



Memorandum

CFO 07-07

To: Agency CFO
From: Clarence D. Bussius, Telecommunications Manager
Subject: Nextel Hierarchical Billing
Date: July 13, 2006

On July 1, 2006 Sprint/Nextel, with the approval of DOIT and Purchasing, instituted a hierarchical billing system for state agencies. The purpose of this feature is to allow the customer to consolidate multiple accounts/units into an "organizational" structure. This structure can consist of several levels; however, the most common is a BAN (Billing Account Number) containing sub-accounts (also known as DAC's).

This hierarchical billing provides the state with numerous benefits, including:

- An estimated annual savings of over \$100,000 for the State
- The ability to spread Shared Minute plans over all Nextel Accounts
- A Single point of control over accounts
- Ability to share courtesy statements with sub-accounts

The advantages of these benefits are:

- Reduce monthly recurring access charges
- Ability for one person or office to manage all bills/accounts for easy management
- Courtesy statements allow other Depts to view detailed billing on their DAC; these are sent from Sprint/Nextel monthly upon request

As can usually be expected with new systems, there are some glitches in the new billing process which are being actively and aggressively addressed by Sprint/Nextel. Many agencies have received two invoices and the invoices may have identified individual cell phone numbers as "DOIT".

Initially, each agency / Department will continue to pay their invoices until a centralized payment system can be instituted.

Because this system requires centralized management of all Nextel Accounts, all requests for service, repair, etc, are to be processed through the DOIT Telecommunications Unit. This office



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can be contacted at 462-5999 or 462-2940. Any questions that you may have regarding this new system should be directed to the DoIT Telecommunications Unit.